

HOW IS TECHNOLOGY BEING USED TO FIGHT FRAUD?



of organizations currently use **exception reporting and anomaly detection**, as well as **automated monitoring of red flags and business analysis** as part of their anti-fraud programs.

Over the next two years, **use of each of these techniques is expected to grow** to more than



THE USE OF ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING

in anti-fraud programs is expected to more than

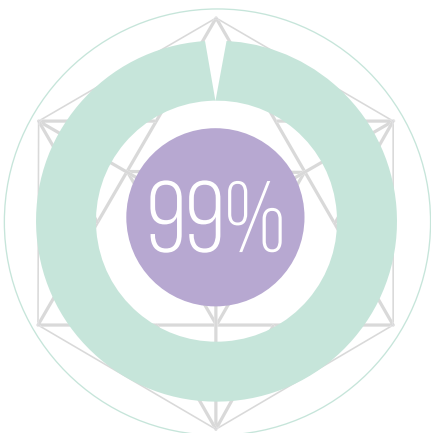
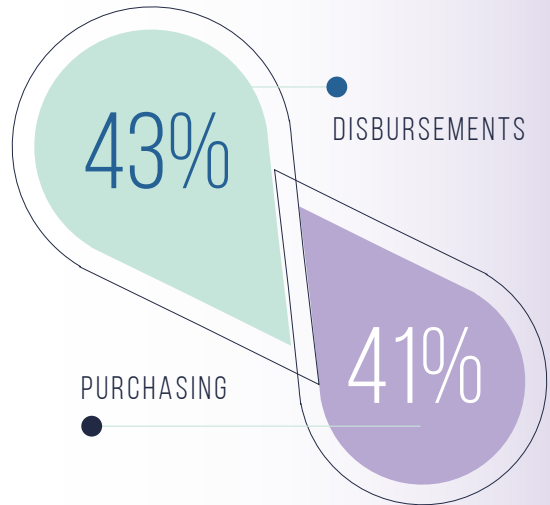
DOUBLE

over the next two years.

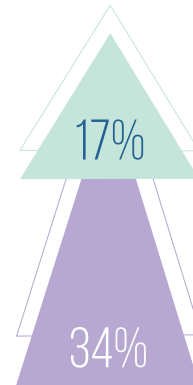


The risk areas where organizations most commonly use **data analytics to monitor for potential fraud** are

DISBURSEMENTS (43%)
AND PURCHASING (41%).

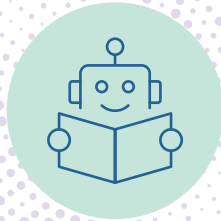


99% of organizations say that the **increased volume of transactions reviewed and the improved timeliness of anomaly detection** are beneficial outcomes of their anti-fraud analytics programs.



34% of organizations currently use PHYSICAL BIOMETRICS as part of their anti-fraud programs, and another 17% expect to adopt this technology in the next two years.

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MORE THAN
40% OF ORGANIZATIONS

expect to add **computer vision analysis, robotics, or blockchain/distributed ledger technology** to their anti-fraud technology toolkit in the future.

34%

of organizations currently contribute to data-sharing consortiums to help combat fraud,

AND

24%

would be willing to contribute in the future.

BUDGET AND FINANCIAL CONCERNS



are the biggest challenge for organizations in implementing new anti-fraud technologies.

60%

of organizations expect an increase in their **ANTI-FRAUD TECHNOLOGY BUDGETS** in the next two years.



43%

of organizations have increased their use of **DATA ANALYTICS** in response to the COVID-19 pandemic.